



Reservations: 800-443-7565

[RanchoLaPuerta.com/rates](http://RanchoLaPuerta.com/rates)

## 2017 CANCELLATION & DATE CHANGE POLICY

<b>Cancellations</b>	<b>No Waiver</b>	<b>Waiver included (\$100 per person)</b>
More than 30 days notice:	\$500 deposit held on account for one year towards a future visit	\$500 Refunded
29 to 15 days notice:	\$500 cancel fee per person, per week. Balance Refunded	\$250 cancel fee per person, per week. Balance Refunded
Within 14 days:	\$1,000 cancel fee per person, per week; Balance held on account for one year towards a future visit	\$500 cancel fee, per person. Balance held on account for one year towards a future visit
Day of Arrival	Full amount forfeited	50% of payment will be forfeited; The remaining 50% will be held on account for one year towards a future visit

<b>Date Changes</b>	<b>Within Same Calendar Year</b>	<b>Not Within Same Calendar Year</b>
More than 30 days notice:	Unlimited; No date change fee	Unlimited; No date change fee (Discounts do not carry over)
29 to 15 days notice:	No date change fee	\$250 date change fee (Discounts do not carry over)
Within 14 days:	\$250 date change fee; Balance held on account for one year towards a future visit	\$500 date change fee; Balance held on account for one year towards a future visit (Discounts do not carry over)