



2018-19 CANCELLATION & DATE CHANGE POLICY

Reservations: 800-443-7565

RanchoLapuerta.com/rates

Cancellations	No Waiver	Waiver included (\$100 per person)
More than 30 days notice:	\$500 deposit held on account for one year towards a future visit	\$500 Refunded
29 to 15 days notice:	\$500 cancel fee per person, per week. Balance Refunded	\$250 cancel fee per person, per week. Balance Refunded
Within 14 days:	\$1,000 cancel fee per person, per week; Balance held on account for one year towards a future visit	\$500 cancel fee, per person. Balance held on account for one year towards a future visit
Day of Arrival	Full amount forfeited	50% of payment will be forfeited; The remaining 50% will be held on account for one year towards a future visit

Date Changes	Within Same Calendar Year	Not Within Same Calendar Year
More than 30 days notice:	No date change fee	No date change fee (Discounts do not carry over)
29 to 15 days notice:	No date change fee. Balance moves forward to new date	\$250 date change fee. Balance moves forward to new date
Within 14 days:	\$250 date change fee; Balance held on account for one year towards a future visit	\$500 date change fee; Balance held on account for one year towards a future visit (Discounts do not carry over)
Day of Arrival	\$1,000 cancel fee; The remaining balance will be held on account for a visit in the same calendar year	50% of payment will be forfeited; The remaining 50% will be held on account for one year towards a future visit

There are no refunds or adjustments extended to those who arrive late or depart early.