



HEALTH & SAFETY GUIDELINES

The safety and wellbeing of guests and employees is always Rancho La Puerta's top priority.

These are the general guidelines we have taken:

- Mask wearing is encouraged, especially in enclosed areas where social distancing is difficult to achieve and in all Ranch transportation.
- Guests and staff are encouraged to wash hands regularly, and use hand sanitizer when hand washing is not an option
- Hand washing stations and hand sanitizer are in key areas around the property
- Automatic soap and paper towel dispensers are available throughout the property
- All work areas are regularly cleaned

- **Casitas**
 - Room is thoroughly sanitized using nebulizer before guest's arrival
 - Housekeeping will focus on high-touch points (remote controls, door handles, curtain rods, drawers, etc.)

- **Dining Hall**
 - Sneeze guards protect food
 - Dining hall and Kitchen staff must wear mask when preparing and serving meals.
 - Guests are encouraged to wear masks where social distancing is difficult to achieve.



- **Spas**
 - Staff wear masks during spa treatments
 - Spa and Beauty Salon staff wear gloves during facials, manicures, pedicures, etc.
 - Spas: Jacuzzis (4 at a time). Saunas and infrared require signup (1 at a time, 20 min. max).

Our expectation for guests

- Mask wearing is encouraged, especially in enclosed areas where social distancing is difficult to achieve and in all Ranch transportation.
- Upon arrival sign a COVID-19 Consent Release and Waiver of Liability Form
- Take Self-Assessment a few days prior to arrival

Staff Wellness

- All staff are encouraged to wear masks whenever social distancing is not possible.
- SPA's: Must wear mask when performing spa treatments.
- Dining hall and Kitchen: Must wear mask when preparing and serving meals.
- Any staff who presents symptoms is immediately tested and quarantined. If results are positive the employee will be sent home for remainder of quarantine.