



HEALTH & SAFETY GUIDELINES

The safety and wellbeing of guests and employees is always Rancho La Puerta's top priority. We strongly advise all guests to wear a mask on your day of travel. This includes at the airport, during flights, and while riding in shuttles. Keep in mind that airports have travelers from all over the world and the chances of picking up a virus during the cold and flu season is increased.

These are the general guidelines while at The Ranch:

- Mask wearing is encouraged, especially in enclosed areas where social distancing is difficult to achieve.
- Guests and staff are encouraged to wash hands regularly, and use hand sanitizer when hand washing is not an option
- Hand washing stations and hand sanitizer are in key areas around the property
- Automatic soap and paper towel dispensers are available throughout the property

Casitas

- Room is thoroughly sanitized using nebulizer before guest's arrival
- Housekeeping will focus on high-touch points (remote controls, door handles, curtain rods, light switches, drawers, etc.)

Dining Hall

- Sneeze guards protect food
- Dining Hall and Kitchen staff must wear mask when preparing and serving meals.
- Guests are encouraged to wear masks where social distancing is difficult to achieve.

Spas

- Staff wear masks during spa treatments
- Spa and Beauty Salon staff wear gloves during facials, manicures, pedicures, etc.
- Spas: The infrared requires signup.



Our expectation for guests

- Mask wearing is advised, especially in enclosed areas where social distancing is difficult to achieve and in all Ranch transportation.
- Upon arrival sign a COVID-19 Consent Release and Waiver of Liability Form
- We advise all guests to take a COVID test taken no more than 48-hours prior to arrival.

Staff Wellness

- All staff are encouraged to wear masks whenever social distancing is not possible.
- SPA's: Must wear mask when performing spa treatments.
- Dining Hall and Kitchen: Must wear mask when preparing and serving meals.
- Any staff who presents symptoms is immediately tested and quarantined. If results are positive the employee will be sent home for remainder of quarantine.